

**Benutzerhandbuch.**

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**Guide d'utilisateur.**

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**Guida utente.**

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**User guide.**

**Salt.tv**



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# 1. Setting-up the Salt.tv app

1. Turn on the Apple TV and follow the instructions.

## 2. Internet connection:

- If your Apple TV is connected via an Ethernet cable (recommended), then your Internet connection will be automatically detected.
- If not, please select your Wi-Fi network from the list displayed, then enter the corresponding password.

## 3. Apple ID:

An Apple ID is not required to use Salt.tv:

- If you have an Apple ID, you can enter it.
- Otherwise, skip this step.

## 4. TV provider:

- Click on «Sign in»
- Select Salt from the list of TV providers
- If you are authenticated in the next step, click on «Continue» to be automatically connected to Salt TV. Otherwise, enter the Salt TV credentials you received in the email:  
«Salt Home-Your Salt TV credentials»
- Click on «Get Salt TV».



### Note:

If you are using the 1<sup>st</sup> Apple TV provided by Salt, it is already pre-configured and the selection of the TV provider is not necessary (in this case, this step will be automatically skipped).

**5. Complete the set-up of your Apple TV** by following the remaining steps. You will then arrive on the Apple TV home screen.



## **6. Watch Salt TV:**

- If the Salt.tv app is already installed, you can launch it and start watching TV. Your Salt TV account is already set up.
- If the Salt.tv app is not visible, you can download it in the App Store. Once installed, enter the Salt TV credentials received by email (see section 6.2).

## 2. Salt TV presentation

### 2.1 Salt.tv on the Apple TV



#### **Explore :**

A selection of live, replay and upcoming contents.

**Watch TV:**

Your live channels.

**Channels:**

All your channels organized by theme.

**TV Guide:**

Programme guide for all channels.

**Replay:**

Your programme library available in replay.

**Salt Video:**

A selection of the best films and series to rent or buy.

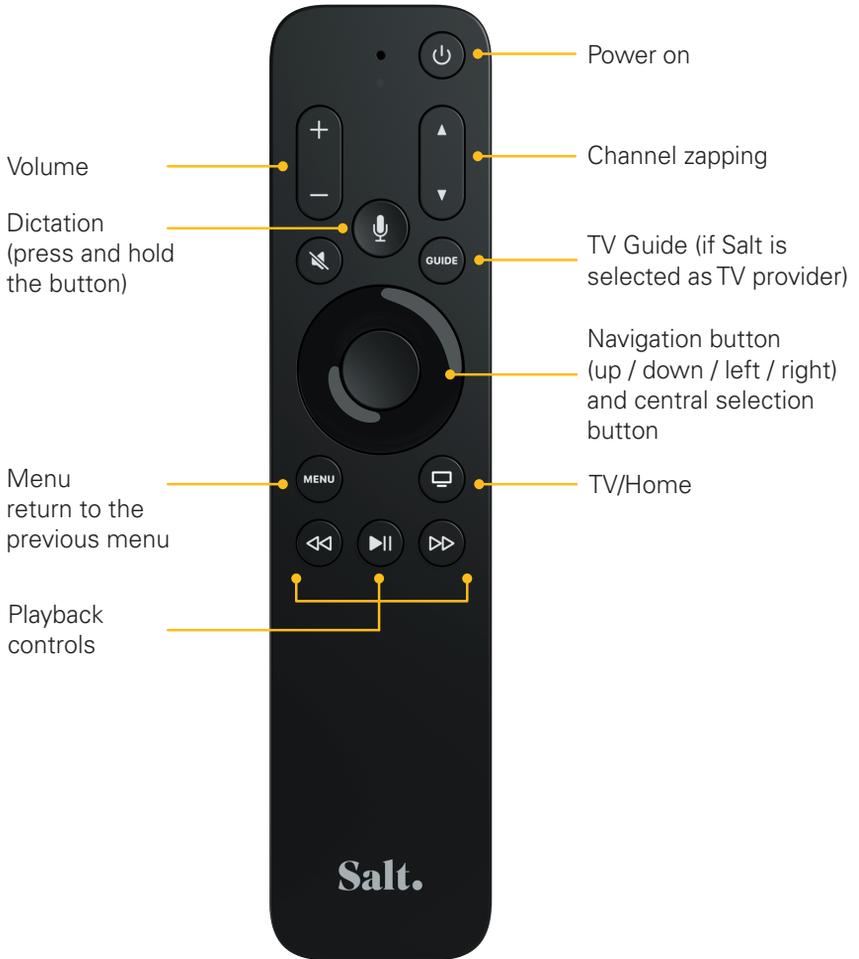
**Recordings:**

Your own TV recording library, with up to 500 recordings.

**Search:**

Function to browse for available content in all Salt TV categories.

## 2.2 Your Salt TV 2.0 remote control



### Note:

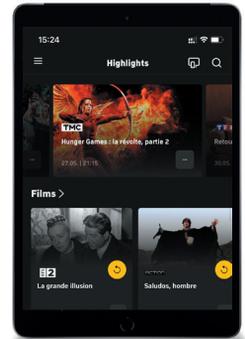
If you have difficulty pairing your Salt TV Remote 2.0 to your Apple TV, press and hold the + and Menu buttons for 10 seconds within 10 cm of the Apple TV: once your remote control is paired, a message will be displayed on the Apple TV.

## 2.3 Salt.tv on all your screens

Enjoy Salt TV on PC/Mac, smartphones and iOS or Android mobile tablets.



You can use up to 5 screens simultaneously!



## 3. Salt.tv Tips & Tricks

### 3.1 Turn on / off the Apple TV

- To turn on the Apple TV, press 
  - To turn off the Apple TV, press and hold 
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### 3.2 Quit an app

- Double click  all currently opened apps appear
  - Navigate to the left to select the app you want to quit.
  - Double-click up on the navigation button to close the selected app.
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### 3.3 Change channel on Salt TV

There are 2 ways to change channels:

1. Zap between channels with the  or  buttons.
2. Click up on the navigation button to display the channels on top of the current programme: you can then select a new channel.

### 3.4 Change the audio language and add subtitles

- While a programme is being broadcast, click down on the navigation button: a menu will appear at the top of the screen with the available audio languages and subtitles.
- Choose your preferred audio language and subtitle in the menu.



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### 3.5 Manage your favourite channels

- To create a selection of favourite TV channels, go to the Salt.tv «Settings» menu.
- Click on «Manage Channel List»
- Select all your favourite channels, they will appear on the left in the list «My favorites».

- You can reorganise the order by clicking on the arrows next to the stars.



- Once the list of favourite channels is created, you can find them in the menu «Explore» and «Channels».

Discover our Tips & Tricks videos on our **YouTube** channel.



## 4. First steps in case of problem with the Salt.tv app

Follow these steps to solve the following problems with your Apple TV: frozen screen or audio loss, black screen, difficulty accessing a menu.

### 4.1 Quit and relaunch the Salt.tv app

See section 3.2.

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### 4.2 Check if an update of your app is available

- Open the App Store app.
  - Search and select the Salt.tv app.
  - If «Open», is displayed, your app does not need an update. If the option «Update» is available, click on it and the update process will start.
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### 4.3 Reboot the Apple TV

- On the Apple TV home screen go to «Settings»>«System».
- Click on «Restart».

## **4.4 Check if an update for your Apple TV is available**

- On the Apple TV home screen go to «Settings»>«System»>«Software Updates».
  - Click on «Update Software» and your Apple TV will start the update or confirm that the software is up to date.
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## **4.5 Reset your Apple TV**

- On the Apple TV home screen go to «Settings»>«System»>«Reset».
- Click on «Reset» and confirm.
- Reinstall your Apple TV.

## 5. FAQ

### 5.1 On which Apple TV can I watch Salt.tv?

- The Salt TV app is available on the Apple TV 4K and the Apple TV HD (4<sup>th</sup> generation).
- Airplay feature on iOS smartphones and tablets or Mac computers is also compatible with the 2<sup>nd</sup> and 3<sup>rd</sup> generation Apple TV.

### 5.2 Where can I find my Salt TV credentials?

- Your Salt TV credentials have been sent to you by email (See section 1.4).
- If you wish to change your credentials or your PIN code, go to your Salt Home My Account: <https://fiber.salt.ch/myaccount>.

### 5.3 How can I update the Salt.tv app on the Apple TV?

- To update the app, refer to section 4.2.
- To update automatically all your apps, go to «Settings»>«Apps» and activate «Automatically Update Apps».

## 5.4 Useful links

- Salt website: <https://fiber.salt.ch/>
- Support Salt TV: <https://fiber.salt.ch/support/tv>
- Tips for first steps with Salt TV: <https://support.apple.com/>
- Apple ID: <https://appleid.apple.com/>
- Salt TV Tips & Tricks: 
- Salt Community: 
- My Account Salt Home: <https://fiber.salt.ch/myaccount>
- Apple Assistance: <https://support.apple.com/>
- Salt Home customer care: 0800 700 500  
(free call, Mo-Fr: 8am-8pm | Sat: 9am-6pm)



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